



76th General Service Conference

"Humility in Action"

April 26 – May 2, 2026
New York Hilton Midtown

Shareback
Debra L — Panel 76 Delegate, Area 09
June 5, 2026

Delegate Notes

*

p76delegatemsca09@gmail.com



Fun in NYC — Evening 1



Evening cruise to see the Statue of Liberty

Pictured: Eileen (GSO Staff), Debra (Delegate, Southern California A09), and Heather (Delegate, Idaho A18).

Snapshot of My Conference Week

[illegible]

Week at a Glance

Sun • Apr 26: Travel & registration; delegate orientation; opening workshop “Diversity, Inclusivity, & Bridging Differences in A.A.”

Mon • Apr 27: Conference Committee meetings; opening remarks & Roll Call; presentations begin.

Tue • Apr 28: Conference Committee meetings; “What’s on Your Mind” session; PowerPoint rehearsals; Area highlights.

Wed · Apr 29: Joint GSB / AAWS / GV Board meetings; regional lunches; Inventory Implementation Report.

Thu · Apr 30: Committee Reports & Discussion (all day); GSO/Finance reimbursements; Areas sharing; East-Central Forum reports.

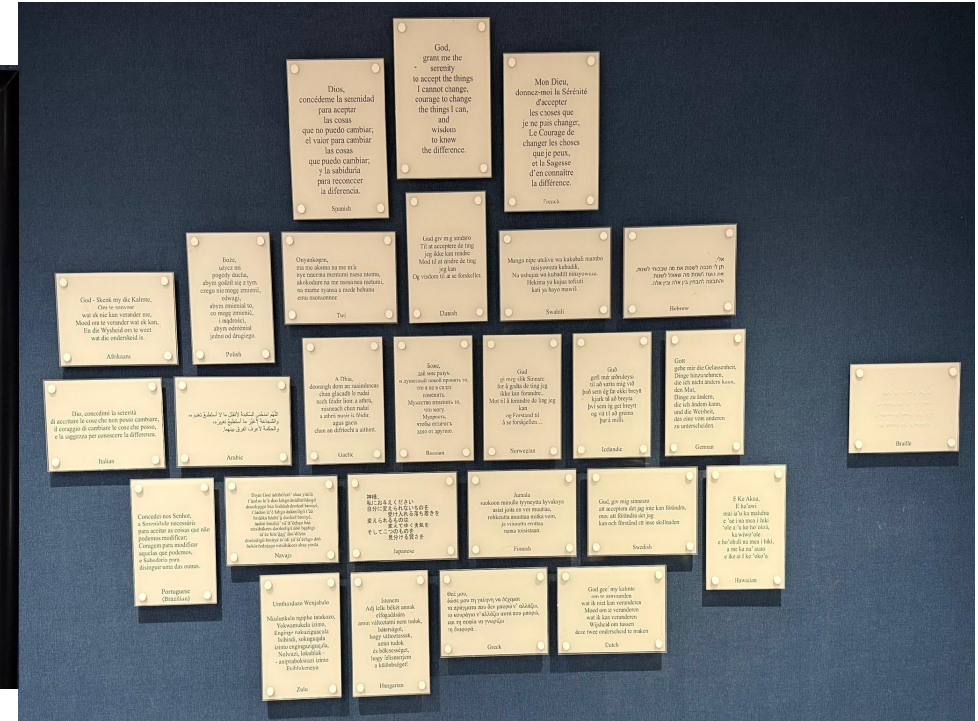
Fri • May 1: Committee Reports & Discussion (continued); Floor Actions; Delegate farewell talks (Panel 75).

Sat • May 2: New Pacific Regional Trustee announced; AAWS, GVB, and GSB Board meetings; closing remarks; Stepping Stones tours.

Fun in NYC — Day 2 — GSO Tour



**General Service
Office**



**Wall of the Serenity
Prayer in many languages
- including braille.**

Who Makes Up the Conference?

This year there are **136 voting members** of the General Service Conference acting together as guardians of A.A.'s World Services and of the Steps and Traditions. Every Conference member has not only a vote, but ***a voice***; not only a right but ***a responsibility*** to express their view.

Composition of the 136 voting members:

- 93 Area Delegates (68.38%)
- 22 Trustees, 2 AAWS Directors, 2 GV Directors (19.12%)
- 17 General Service Office & Grapevine Staff (12.50%)

Current Delegate Information				
Statistics		Least	Average	Longest
	Age	35	58	80
	Sobriety	7	22	41
	Length of Service	7	17	41

Conference Agenda Items	Outcomes
Proposed Agenda Items (PAIs) submitted	110
Final Agenda Items considered at Conference	69
PAIs not included on the Final Agenda	96

Conference Outcomes — Summary

- Multiple Advisory Actions adopted across committees (detailed in the following slides).
- Several Committee Considerations recorded — directing further study or progress reports.
- Two Failed Recommendations (Policy/Admissions) and several No-Action items.
- Six Floor Actions considered — three approved as Advisory Actions, three declined to consider/failed.





Advisory Actions, Select Considerations, & Failed Recommendations by Committee

What the 76th General Service Conference acted on

Agenda Items & Outcomes



Conference Advisory Action

Recommendation from Conference committee or floor action approved by the Conference body with substantial unanimity (2/3rds vote)



Failed Recommendation

Recommendation from a Conference committee that the Conference body does not approve with substantial unanimity.



Additional Committee Considerations

Suggestion or consideration from a Conference committee. Not binding. Or, conference committee deliberates and decides to take no action.

Finance Committee



Advisory Action ✓

- *“Self-Support: Where Money and Spirituality Mix” (F-3)* be updated as follows — the Q&A on group contributions to AA Grapevine on page 12:

Current text:

Q: Can our group make financial contributions to AA Grapevine?

A: No. AA Grapevine, Inc. is not set up to take contributions from groups or individuals. Groups and individual members support the Grapevine by purchasing Grapevine and La Viña subscriptions and other Grapevine publications and using them in their Twelfth Step work.

Replaced with:

Q: How can our group support AA Grapevine / La Viña?

A: AA Grapevine, Inc. does not accept contributions from groups or individuals. Groups and individual members support the Grapevine by purchasing Grapevine and La Viña subscriptions and other Grapevine publications and using them in their Twelfth Step work. When your group is discussing how your funds should be used, you may consider purchasing subscriptions, gift certificates, books and other materials, or supporting the Carry the Message project to ensure that Grapevine and La Viña continue to carry the message of Alcoholics Anonymous. For further information, visit aagrapevine.org.

Corrections Committee

Advisory Action ✓

- An update to the pamphlet “The A.A. Member — Medications and Other Drugs” (P-11), with a progress report or draft pamphlet brought back to the 2027 General Service Conference.

Committee Considerations ⚠

- The committee reviewed a progress report on the development of a pamphlet on the transgender alcoholic in A.A.

Policy / Admissions Committee

Advisory Action ✓

- Following the 78th General Service Conference, the Equitable Distribution of Workload (EDW) process be discontinued.

Failed Recommendations ✗

There were two:

- Improving the PAI process.
- Refining how the Conference operates.

Public Information Committee

Advisory Actions ✓

- Conducting a pilot **2026** Membership Survey, with a budgeted cost not to exceed **\$10,000**, to explore how to include groups not listed by the General Service Office in a future full membership survey. A progress report or pilot survey results will be brought back to the **2027** Conference Committee on Public Information.
- The revised pamphlet “*Understanding Anonymity*” (P-47) with the new title “***Anonymity — Our Spiritual Foundation***” be approved.

Trustees Committee (continued)

Advisory Actions ✓

- The trustees Literature Committee **produce** an animated video based on the pamphlet “*The Twelve Steps Illustrated*” (P-55). A progress report or draft video will be brought back to the 2027 General Service Conference. (104-28)
- The trustees Literature Committee **explore producing** an animated video based on the pamphlet “*The Twelve Traditions Illustrated*” (Item P-43). A progress report will be brought back to the 2027 General Service Conference.(110-21)
- Four Advisory Actions approving the slates of trustees, officers, and directors of the GSB, AAWS, and GVB.

Literature Committee

Committee Considerations ⚠️

- The committee discussed the progress report on the development of the Fourth Edition of the book *Alcohólicos Anónimos* (Spanish).
- Consideration be given to inviting **Cesar F., ACM** and chair of the Working Group for developing a Fourth Edition of *Alcohólicos Anónimos* (Spanish-language Big Book) to attend the 2027 General Service Conference to be available as a resource for Conference deliberations on the manuscript.
- The committee reviewed the progress report on the development of a Plain Language Big Book amendment process.

Advisory Action ✅

The Fifth Edition of Alcoholics Anonymous be approved with **minor editorial changes**. (125–9)

"Appendix III - The Medical View on A.A." and "Appendix V - The Religious View on A.A." have been revised in keeping with the 2021 Conference Advisory Action.

"Appendix IV - The Lasker Award" was revised to include a footnote to direct readers to the awards page on aa.org.

"Appendix VI - How to Get in Touch with A.A." was revised to reflect more current best practices.

Literature Committee (continued)

Advisory Actions ✓

The word "Eskimo" be removed from "Chapter 7: Working With Others" of Alcoholics Anonymous and replaced with a neutral, non-racial term. (112–22)

Amendment to also include the 12 & 12 Tradition Eight essay failed at this stage (50–82) — but was later passed via Floor Action #6.



Literature Committee (continued)

Per the AAWS Policy on Publication: Keeping A.A. Literature Current (2020, rev. 2022), the GSO Publishing Department will maintain editorial responsibilities for the Fifth Edition of Alcoholics Anonymous, including:

- Editorial “fine-tuning” (footnotes, punctuation, capitalization, spelling, page numbers, headings)
- Finalizing the titles and order of personal stories
- Editorial review of title page, jacket copy, and table of contents
- Coordinating flow between designer, typesetters, copyeditors, proofreaders, and printers
- Designing the book cover and jacket
- Listing other A.A. literature in the final pages
- Determining potential inclusion of QR codes per current AAWS best practices

Report & Charter Committee

Advisory Action

- The question “*What happens if a group decides not to hear a GSR report?*” be added to Chapter 1 FAQs in the *2026 – 2028 Edition of The A.A. Service Manual / Twelve Concepts for World Service*, with the following Q&A:

What Happens if Our Group Decides Not to Hear my GSR Report?

If a group decides not to hear a GSR report during a meeting, the information can still be shared in other ways. This may include a written report with printed copies, email, group messaging, a shared online document, or posting the report on a bulletin or noticeboard. When utilizing these methods, it is important to respect Tradition Eleven and protect anonymity — so that members’ names are not publicly available.

Hearing the GSR report is important because it helps keep the group connected to A.A. as a whole. As co-founder Bill W. explained, A.A. groups hold the ultimate responsibility for A.A. world services. The GSR serves as the communication link between the group and the larger Fellowship by sharing the group conscience with the Conference and bringing Conference actions back to the group. This two-way communication allows the group to have a voice in A.A., strengthens unity, and provides spiritual benefits by helping members stay informed, involved, and connected to the Fellowship beyond the home group.

Report & Charter Committee (continued)

Advisory Action ✓

- A draft of a new **“Amendment”** section be approved for inclusion at the end of the Twelve Concepts for World Service section of *The A.A. Service Manual / Twelve Concepts for World Service*.



Floor Actions — Only 6 This Year

#1 No communication to the Fellowship or its representatives regarding the available funds or balance of the A.A. Reserve Fund be distributed without including currently approved draws in the distributed figures and communication.

Motion failed to receive substantial unanimity. ❌

#2 The suggested area contribution for delegate expense to attend the Conference be increased from \$2,200 to \$3,000.

Passed with substantial unanimity — Advisory Action. ✔️

#3 Consider a request to create a Twelve Step study guide or workbook.

A motion to decline to consider was presented and seconded, then voted on. The motion to decline to consider passed with substantial unanimity. ⚠️

Floor Actions — Continued

#4 AAWS offer a print version of the 2026 FCR to be available for purchase. If production costs of the project are not covered by sales, the FCR print version will end for the 2027 General Service Conference.

Passed with substantial unanimity — Advisory Action. ✓

#5 I move to suspend printing of the Fifth Edition of *Alcoholics Anonymous* (The Big Book) until the Conference develops further consensus around our procedures and practices respecting changes to “Founders’ Writings.”

A motion to decline to consider was presented and seconded, then voted on. The motion to decline to consider passed with substantial unanimity. ✗

#6 The word “*Eskimo*” be removed from the *Twelve Steps and Twelve Traditions*, chapter essay on “Tradition Eight” — and replaced with a neutral, non-racial term.

Passed with substantial unanimity — Advisory Action. ✓

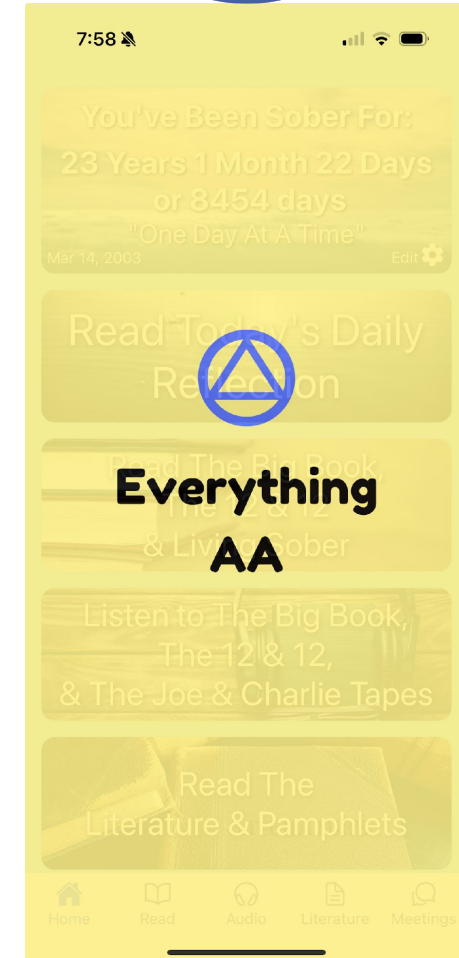
Everything AA App — Acquisition



Friday, May 1st Bob W., our GSO Manager, announced that as of 12:01 a.m., AA — our Fellowship — is now the owner of the app, Everything AA.

What this means:

- Cost-neutral purchase; specific terms not disclosed publicly.
- Approximately 1 million active users on the platform.
- Any content that is not GSC-approved or is inconsistent with A.A. policies and Traditions will be removed immediately.
- More details to follow soon.



Pacific Regional Trustee Election

Our NEW Pacific Regional Trustee is...

Candice C



Area 18 — Idaho · Selected after 5 ballots.



Pacific Region



Stepping Stones Tour



Bill & Lois's House



Last Day with some other folks who made a reservation to see Stepping Stones.

Financial Highlights — 2025

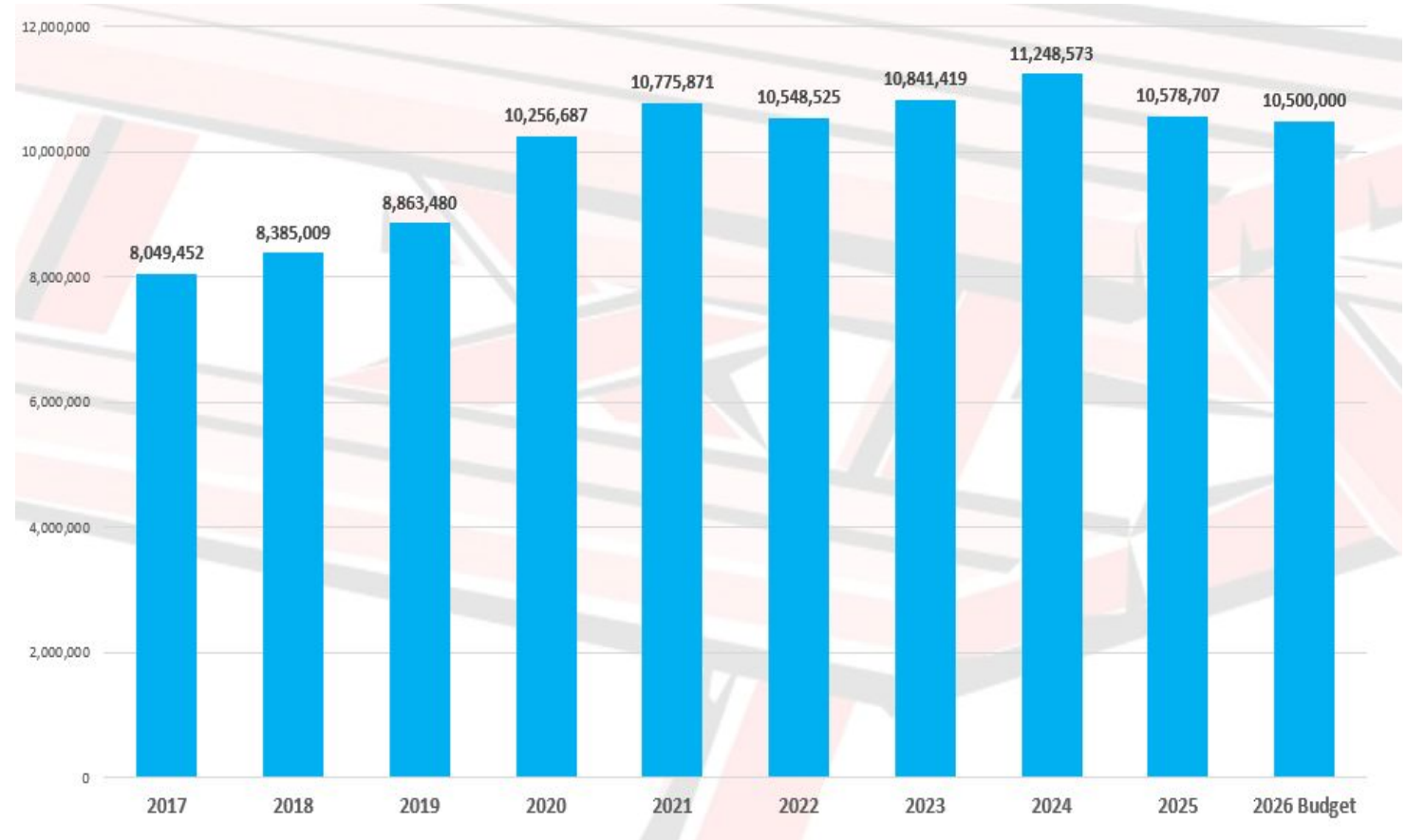
Where Self-Support, Literature, and Operations Stand This Year

Coming up in the following slides:

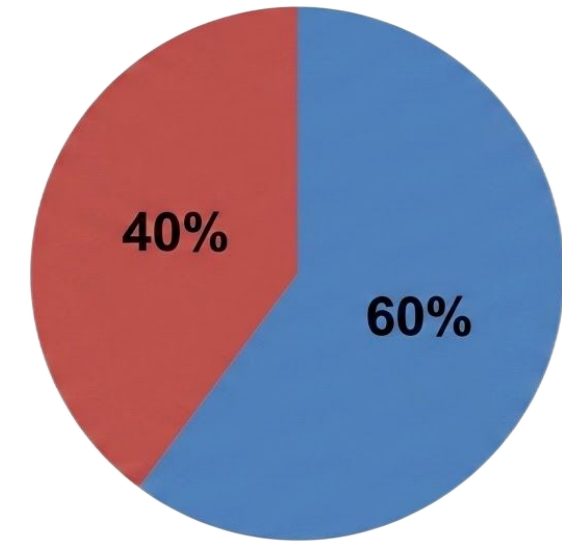
- 7th Tradition Self-Support Trend (2017 – 2026 Budget)
 - Contributions by Type of Contributor — 2025
 - AAWS / GSB (GSO) Key Financial Indicators
 - 2025 Grapevine Financial Highlights
 - 2025 International Convention Finances
 - 2026 GSO and Grapevine Budgets

7th Tradition Self-Support (2017 – 2026 Budget)

Year Ano	Contributions Contribuciones
2017	\$8,049,452
2018	\$8,385,009
2019	\$8,863,480
2020	\$10,256,687
2021	\$10,775,871
2022	\$10,548,525
2023	\$10,841,419
2024	\$11,248,573
2025	\$10,578,707
2026 Budget	\$10,500,000



2024 was the high-water mark for 7th Tradition self-support contributions. 2025 came in at \$10.58M; the 2026 budget assumes \$10.50M.



■ Groups & Other Orgs ■ Individuals

Contributions by Type of Contributor — 2025

Individuals — \$4,173,680 (39.8%)

- Average contribution: \$138.06
- Most common contribution: \$50.00
- Number of contributions: 30,231

Groups & Other Service-Structure Orgs — \$6,303,951 (60.2%)

- Active groups: 53,703
- Groups contributing: 18,312 (34.10%)
- Average contribution per contributing group: \$344.25



AAWS / GSB (GSO) — Key Financial Indicators

■ Favorable Variance
 ■ Unfavorable Variance, Informative
 ■ Unfavorable — Trustees/Finance/Board action and/or discussions ongoing

Indicator	2025 Actual vs 2025 Budget	2025 Actual vs 2024 Actual
Contributions	\$10.579M vs \$11.000M — 4% less than budget	\$10.579M vs \$11.249M — 6% less than prior year
Gross Literature Sales	\$15.264M vs \$16.000M — 5% less than budget	\$15.264M vs \$14.452M — 6% more than prior year
Net Literature Sales (Gross Margin)	\$7.456M vs \$8.510M — 12% less than budget	\$7.456M vs \$7.640M — 2% less than prior year
Operating Expenses (before depreciation)	\$18.528M vs \$18.967M — 2% less than budget	\$18.528M vs \$18.444M — 1% more than prior year
Operating Surplus (before depreciation)	\$325K vs \$1.316M	\$325K vs \$1.276M
Reserve Coverage (# of months)	5.92	6.47

2025 AAWS/GSB (GSO) Financial Highlights

- Seventh Tradition of Self-Support – \$10.579 million down 6.0% from \$11.249 million in 2024
- Operating Expense before Depreciation - \$18.528 million up 0.5% from \$18.444 million in 2024
 - Program Service Expense - \$ 8.778 million down 3.2% from \$9.072 million in 2024
 - Supporting Services Expense - \$ 9.750 million up 1.4% from \$9.612 million in 2024
- Self-Support - covered 57% of operating expense
- AAWS publishing gross profits – \$7.456 million down 2.4% from \$7.640 million in 2024

2025 Grapevine Financial Highlights

- App (launched Sept 1, 2023): subscribers with app access averaged 17,315 in 2025 — a 22% increase over 2024.
- Grapevine print magazine income increased 5% in 2025, driven mainly by a 2024 price increase (the first in 12 years) still impacting renewals.
- Subscription income for GV Online, GV Complete, and the GV App increased 20% due to growth in subscribers.
- 2025 Grapevine results: \$1,174,238 gross margin on subscriptions; \$751,851 gross margin on other published items.
- Operating expenses of \$2,243,113 produced an operating loss of \$299,727 (vs. \$851,735 loss in 2024).
- Overall net deficit: \$284K — \$105K improvement vs. reforecast and \$567K improvement vs. last year.
- General Fund support of **La Viña**: \$480,315 in 2025 vs. \$571,939 in 2024 and \$755,749 in 2023 — a \$275,434 (36%) improvement in two years.
- **La Viña** circulation increased 6% in 2025 (and 17% in 2024).

2025 International Convention — Finances

Total Attendees: **33,700+**

Surplus of \$8,364 — about \$0.25 excess per attendee.

Convention Notes

- 180+ sessions with hundreds of speakers.
- Presentation of the 43 millionth copy of Alcoholics Anonymous to Warden C. Lam (Dorchester Penitentiary, NB — Canada’s oldest prison group).
- Standing-room-only Grapevine skit.
- Grapevine writing workshop generating dozens of stories.
- PI & CPC work handled “in-house” for the first time, in partnership with local PI/CPC committees.
- IC2030 — St. Louis, MO: planning already underway; greater attendance anticipated.

Category	Amount
REVENUE	
Registration	\$5,575,508
Other Revenue	\$228,924
TOTAL REVENUE	\$5,804,432
EXPENSE	
Event Planning	\$583,331
Event Production	\$2,776,024
Event Communication & Attraction	\$1,024,060
Staff, Volunteers, and Trustees	\$820,769
Administrative & General	\$591,884
TOTAL EXPENSE	\$5,796,068
SURPLUS	\$8,364

2025 GSO Capital Projects Report

Communications: \$133,017

- Meeting Guide App — \$41,763
- Website Development — \$25,832
- Digital Publication Platform — \$25,813
- Analytics Reporting Data Warehouse — \$32,614
- Audio Video Equipment — \$6,995

Technology Services: \$106,673

- Digital Asset Repository — \$15,500
- Cisco Switches — \$32,033
- ERP Enhancements — \$27,050
- Computers & Peripherals — \$32,090

Publishing: \$59,088

- Digital Publication Platform — \$25,813
- Digital Video Distribution Phase One — \$24,349
- Computers & Peripherals — \$8,926

Office Retrofit: \$492,775

- Includes \$246,869 not reimbursed by drawdown until 2026.

Total Capital Expenditures: \$791,553

Highlights from A.A. World Services Board

GSO Office Retrofit — Completed

On schedule and within the \$2.1M budget. Service continuity maintained throughout construction.

Plain Language Big Book

Reaching members who need it most — 215K+ print copies distributed and \$2M in revenue through January 2026. Audiobook targeted for June 2026.

Literature Access in Corrections

85,000 items accessed via tablets — a 300% increase over the prior year.

Highlights from A.A. World Services Board (continued)

Key Financial Decision — Literature Price Increase

\$3 / book and 15% on all other items — effective February 1, 2026.

“Our Primary Purpose” Podcast

43,000+ cumulative downloads.

Meeting Guide App

New Online Meetings view launched in fall 2025.

Highlights from General Service Office (GSO)

AAWS LinkedIn page

Regular cadence of A.A. and recovery stories for the professional community. 4,988 followers as of December 2025.

Corrections Correspondence Service (CCS)

6,258 active participants. In 2025, 670 incarcerated A.A. members were matched with outside members.

Literature on Correctional Tablets

AAWS and AA Grapevine literature available via tablet vendors. 90 items added in 2025 (pamphlets in three languages, the Twelve & Twelve in ASL, and the Primary Purpose podcast). A.A. content is now on 75,000+ tablets across 1,492 facilities; 374 new facilities in 2025.

Highlights from General Service Office (GSO) — continued

Self-Support Service Desk

New desk created — Nick S. began serving October 2025.

Pamphlets — New & Revised

“Indigenous People in A.A.” (P-21) and a redesigned “The Twelve Steps Illustrated” (P-55) released in English, French, and Spanish; seven revised pamphlets including P-2, P-3, P-40, P-49, P-31, P-30, and P-15.

Highlights from the A.A. Grapevine Corporate Board

Publishing Output

- 10 employees produced 12 monthly issues of Grapevine and 6 bi-monthly issues of La Viña.

International Convention 2025

- Produced a keepsake “*Language of the Heart*” Grapevine Journal, and a commemorative issue of one of AA Grapevine’s most-beloved books, *The Language of the Heart*, for Vancouver.

Best-Selling Titles

- *The Next Frontier*, a hardcover edition combining *Emotional Sobriety I* and *II*, was our best-selling book of 2025.
- 2026 launch: *Gratitude*.

La Viña

- Launched an all-new *The Best of La Viña* book, plus the first La Viña Agenda for groups to keep meeting records — already a popular tool in Hispanic AA groups.



Grapevine Total Subscriptions (print · digital · apps)

Subscription Breakdown

Print: 41,258

Complete: 5,564

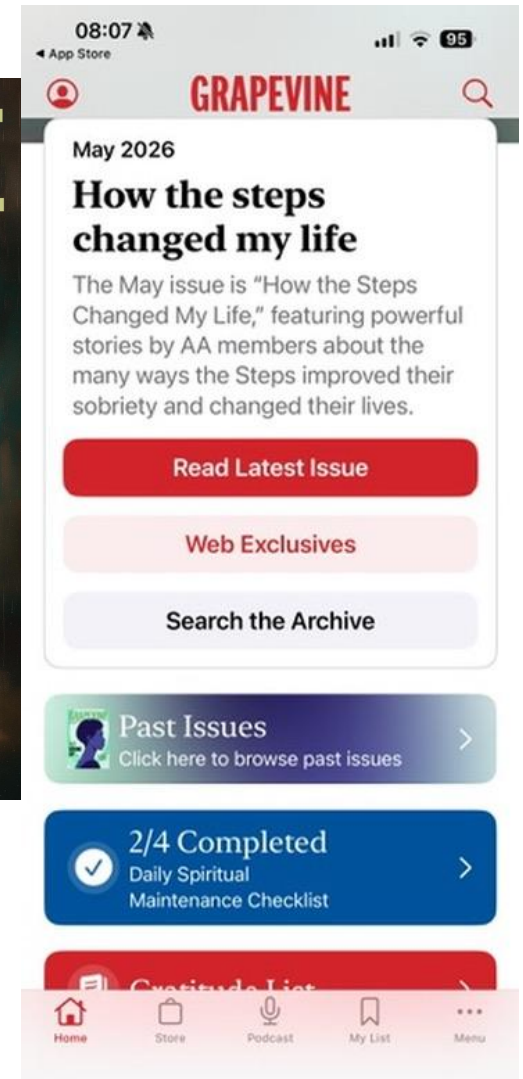
Online: 4,219

App: 7,532

Total: 58,574

Total subscriptions came in 439 over reforecast, with Online and App leading the way.

17,315 subscribers have app access (Complete + Online + App).





Grapevine — Greeting Card Sales

Grapevine — Venta de tarjetas de felicitación



2025 Sales Summary

Grapevine boxes sold: 817

La Viña boxes sold: 64

Revenue (approx.): \$31,700

Profit (approx.): \$17,700

Gross Margin: 56%



Resumen de ventas de 2025

Cajas Grapevine vendidas: 817

Cajas La Viña vendidas: 64

Ingresos (aprox.): \$31,700

Beneficio (aprox.): \$17,700

Margen bruto: 56%

Grapevine — Digital Media Services (as of 01/22/26)

Podcast

- 1,327,319 total downloads — averaging 872 per day, 6,102 per week, and 24,400 per month.

Instagram

- Grapevine — 15,765 followers; 62,227 views last month (94% followers, 6% non-followers).
- La Viña — 2,255 followers; 16,254 views last month (92% followers, 8% non-followers).

YouTube

- 17,000 subscribers · 436 videos · 291k views.

WhatsApp — La Viña

- Launched 11/18/2025 · 371 members.




**AAGRAPEVINE
HALF-HOUR
VARIETY HOUR**
a podcast featuring the collected
voices of Alcoholics Anonymous

**Season 10 Episode 17
with Josh T.
available April 27**

**NEW EPISODES
DROP EVERY
MONDAY**

Listen free on your favorite podcast app, in the
AA Grapevine app, or at aagrapevine.org/podcast.

2026 GSO Budget

- **Operating revenue: \$21,118,201** — vs. \$18,853,249 actual in 2025.
- **Contributions: \$10,500,000** — vs. \$10,578,707 actual in 2025.
- **Literature gross margin: \$9,895,601** — vs. \$7,456,109 actual in 2025.
- **Total operating expense: \$19,765,699** — before \$950,000 depreciation — vs. \$18,528,182 before \$751,325 depreciation in 2025.
- **Operating surplus: \$1,352,503** — before depreciation — vs. \$325,068 surplus in 2025.
- **Capital expenditures: \$2,091,788** — including \$1,850,000 of 2026 retrofit spend. Total 2025–26 retrofit budget is \$2.1M. Without retrofit: \$241,788 vs. \$298,777 in 2025.

Grapevine Budget

- **Print magazine circulation: decreasing to 40,875** from 41,258 in 2025.
- **Online + Complete circulation: increasing to 10,236** from 9,784 in 2025.
- **Average app subscribers: increasing to 8,825** vs. 7,532 in 2025.
- **Gross margin on subscriptions: \$1,255,892** vs. \$1,174,238 in 2025.
- **Grapevine operating deficit: \$198,917** vs. \$299,727 in 2025.
- **La Viña magazine circulation: increasing to 7,313** vs. 7,298 in 2025.
- **General Fund La Viña support: \$434,049** vs. \$480,315 in 2025.

Uses of GSB's Reserve Fund

- Concept of the GSB Prudent Reserve — not the same as your Home Group's reserve.
- The GSB Reserve Fund covers much more than a typical group reserve.
- **1967 Advisory Action:** *“The GSB make use of investment income from the Reserve Fund for whatever purpose the Board may authorize.”*

Broadly — planned or unplanned — this can include:

- Operating deficits of AAWS or Grapevine
- Periodic expenditures such as office renovation or major technical upgrade
- Extraordinary expenses outside of “normal” operations
- A formal Reserve Fund policy was adopted by the General Service Board in 2022.

2026 Anticipated Reserve Fund Activity

Date	Activity	Amount
—	Beginning Balance	\$11,022,418
January	Drawdown for Retrofit — includes \$246,869 spent in 2025 but not reimbursed until 2026	\$544,478
February	Drawdown for Retrofit	\$469,339
February	Drawdown for Grapevine Operations	\$200,000
April	Drawdown for Retrofit	\$79,377
Anticipated	Drawdown for Retrofit	\$759,937
—	Anticipated Ending Balance	\$8,969,287
—	Anticipated Months on Hand 12/31/26	4.79

Note: Retrofit expenditures are paid from the General Fund, which is then reimbursed by a drawdown from the Reserve Fund.

Reserve Fund Drawdowns by Use — 2025 / 2026

Year	Retrofit	AAWS	GV	Total
2025	\$246,869	\$500,000	\$500,000	\$1,246,869
2026 anticipated	\$1,853,131	\$0	\$200,000	\$2,053,131
TOTAL	\$2,100,000	\$500,000	\$700,000	\$3,300,000

Note: Retrofit expenditures are paid from the General Fund, which is then reimbursed by a drawdown from the Reserve Fund.

Close of Conference

Friday Evening, May 1st

- Panel 75 — 2nd-year delegates' farewell talks.
- Closed the conference with the Serenity Prayer — in French, then Spanish, then English.

Saturday Morning, May 2nd

- Closing remarks by the Conference Chairs — Scott H. and Bob W.
- Outgoing Trustees (3) farewell talks.

Final Conference Report Purchase

Message from the Office: May 8, 2026 10:55 AM PDT to May 31, 2026 8:55 PM PDT

Please provide an initial estimate for the number of Final Report copies you believe that members in your Area will be interested in purchasing.

We recognize that an estimate without knowing the item cost is imperfect. Thank you for the good-faith effort in providing some initial information. There is not a capacity for pre-orders, and the estimate that you provide is not a binding commitment to future purchases. These estimates are for informational purposes only, to help inform discussions on the final print run.

Please note that in keeping with the Advisory Action approved at the 76th General Service Conference, copies will only be available for purchase. Complimentary shipments are not being placed through the Conference assignment. We will offer additional communication on the ordering mechanics as that information becomes available.