X. Treatment and Accessibilities: Monday-Tuesday - EN

General Service Conference - Conférence des Services généraux - Conferencia de Servicios Generales

2026-04-27 08:00 - 2026-04-28 12:00 EDT

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2026 Conference Committee on Treatment and Accessibilities

Item A: Review progress report on Military Outreach Project.

Background notes:

Excerpt from the November 1, 2025, trustees' CPC/Treatment and Accessibilities Committee meeting report:

> The committee reviewed the progress report on the military veteran interview project and provided suggestions to the Staff secretary, including a request to add the interview with the Canadian Armed Forces officer to the recordings made available on aa.org. The committee looks forward to a progress report at the committee's Q1 2026 meeting.

Excerpt from the August 2, 2025, trustees' CPC/Treatment and Accessibilities Committee meeting report:

> The committee reviewed and accepted the progress report on the military veteran interview project and approved the next candidates for interviews proposed by the appointed committee members working on the project.

Committee Consideration of the 2025 Conference Committee on Treatment and Accessibilities:

> The committee reviewed and accepted the progress report on the Military Outreach Project. The committee looks forward to all the veteran and active-duty interviews being made available on aa.org and A.A.'s YouTube page.
>
> The committee requested updates to the language on aa.org/military to be more inviting and engaging to inspire veteran A.A. members to volunteer for audio interviews. The committee suggested including the contact email militaryoutreach@aa.org on the website. The committee asked that the Staff secretary work with the Communication Services Department (CSD) to make the landing page more accessible and searchable. The committee requested that the term "military" be added to the filter function of the Media Library on aa.org.
>
> The committee suggested repurposing existing content to develop a 10-second audio highlight to be included on the aa.org/military webpage to attract people to listen to the full interviews. The committee suggested posting the outreach communication requesting participation in veteran audio interviews to the AAWS LinkedIn page, along with any new military member audio interviews.

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The committee suggested that the Communication Services Department consider the use of the following additional social media hashtags for aa.org/military:

- #MilitaryCommunity
- #VeteranSupport
- #VeteranVoices
- #RecoveryJourney
- #LifeInRecovery
- #PeerSupport
- #GivingBack
- #AccessibilityMatters

Secretary's note: The current iteration of the Military Outreach Project (the military audio interviews) began in 2021 and has been guided by the Advisory Action of the 2023 General Service Conference, requesting "*The 22 interviews recorded to date as part of the military audio project be approved, giving the General Service Office (GSO) the latitude to distribute the audio interviews in various formats and on various platforms, and that an update report be provided to the 2024 Conference Committee on Treatment and Accessibilities*."

Background:

1. Progress report on the Military Outreach Project

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TREATMENT/ ACCESSIBILITIES
Item A
Doc.1

Progress Report: Military Outreach Project

Since the 75th General Service Conference in 2025, the following progress has been made on the Military Outreach Project:

- The General Service Office has continued posting recordings to the Military Members/Veterans in A.A. landing page on aa.org: https://www.aa.org/military-members-in-aa

- The General Service Office has continued adding interviews to the Military Audios YouTube playlist: https://www.youtube.com/playlist?list=PL6Ke-nL58u6kCSr6e1ljV-dd7_YhSoKaT

The Staff secretary received an interview with a nonalcoholic general in the Canadian Armed Forces and will coordinate with the Communication Services Department to upload this "friend of A.A." recording and work with the Public Information desk to create potential short-form content from this interview. As an appointed committee member (ACM) who assisted in developing this project shared, "Supportive words from professionals in carrying our message is common in our work, all the way back to 'The Doctor's Opinion,' and these are keeping with that theme."

The projected completion of the uploading of all transcribed recordings from the project is Q2 2026.

###

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2026 Conference Committee on Treatment and Accessibilities

ITEM B: Review content and format of Treatment Kit and Workbook.

Background notes:

Workbooks (and applicable service kits) for Archives, CPC, Corrections, Literature, Public Information, and Treatment and Accessibilities are reviewed by the appropriate Conference committees during each General Service Conference.

Between Conferences, ideas for changes to a workbook may be received. These may be reviewed by the appropriate trustees' committee and/or respective Staff assignment and implemented as directed.

The trustees' committee may also choose to forward an idea to the Conference committee for review. Members of the Conference committee then have an opportunity to review proposed changes to a workbook during the next General Service Conference.

Note: Workbooks and kits are service pieces. Any suggested changes to their content from the Conference committee are put forth as Committee Considerations rather than recommendations. The Treatment Workbook (Item M-40i) is available on GSO's A.A. website (www.aa.org).

Background:

1. Treatment Workbook and Kit content lists available to view at the links below:

   Workbook:

   - ENG
   - FR
   - SP

   Kit content lists:

   - ENG
   - FR
   - SP

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2026 Conference Committee on Treatment and Accessibilities

ITEM C: Review content and format of Accessibilities Kit and Workbook.

Background notes:

Workbooks (and applicable service kits) for Archives, CPC, Corrections, Literature, Public Information, and Treatment and Accessibilities are reviewed by the appropriate Conference committees during each General Service Conference.

Between Conferences, ideas for changes to a workbook may be received. These may be reviewed by the appropriate trustees' Committee and/or respective Staff assignment and implemented as directed.

The trustees' committee may also choose to forward an idea to the Conference committee for review. Members of the Conference committee then have an opportunity to review proposed changes to a workbook during the next General Service Conference.

Note: Workbooks and kits are service pieces. Any suggested changes to their content from the Conference committee are put forth as Committee Considerations rather than recommendations. The Accessibilities Workbook (Item M-48i) is available on GSO's A.A. website (www.aa.org).

Background:

1. Accessibilities Workbook and Kit content lists available to view at the links below:

   Workbook:

   - ENG
   - FR
   - SP

   Kit content lists:

   - ENG
   - FR
   - SP

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2026 Conference Committee on Treatment and Accessibilities

ITEM D: Review the A.A. Guidelines on Accessibility.

Background notes:

A.A. Guidelines are published by the General Service Office (GSO) and represent the shared experience of A.A. members and groups throughout the United States and Canada. They also reflect guidance given through the Twelve Traditions and the General Service Conference (U.S. and Canada). In keeping with our tradition of autonomy except in matters affecting other groups or A.A. as a whole, most decisions are made by the group conscience of the members involved. The purpose of the A.A. Guidelines is to assist members in reaching an "informed group conscience."

GSO Staff review A.A. Guidelines periodically to ensure that the most current shared experience from the Fellowship is included.

The A.A. Guidelines on Accessibility (Item MG-16) were reviewed and updated by the Staff secretary in 2025 and the name was changed to align with other A.A. Guidelines.

Note: Guidelines are service pieces. Any suggested changes to their content from the Conference committee are put forth as Committee Considerations rather than recommendations.

Background:

1. A.A. Guidelines on Accessibility:
   - ENG
   - FR
   - SP

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2026 Conference Committee on Treatment and Accessibilities

ITEM E: Consider a request to review locally produced safety-related video service material and provide input on the potential for this video service material to be adapted for use by GSO.

Background note:

Excerpts from the December 10, 2025, interim meeting of the trustees' Literature Committee:

The committee reviewed the proposed agenda item (PAI-84), "Consider adapting video animations of the flyer (F-228) "Safety and A.A." and "The Safety Card for A.A. Groups" developed by District 22 in Area 93, for approval, use, sale, and distribution by AAWS. Preview links are available for review prior to consideration:

English:
https://youtube.com/playlist?list=PLFohozwCPc6BjqHFoCGwtNc9SSs30D1Dp&si=OpfJlB11uBseN2jm

Spanish:
https://youtube.com/playlist?list=PLFohozwCPc6AfHV1OBebFNauk1epmUHgj&si=v3JV9g1orTKAY-Pc"

The committee **agreed to forward** PAI-84 to the 76th General Service Conference (Note: It is suggested that PAIs 84, 90 and 107 be grouped together into one agenda item.)

The committee reviewed the proposed agenda item (PAI-90), "Consider adapting three videos produced by Area 93, District 22 ('Safety in Alcoholics Anonymous Chapter One: A.A.'s Safety Story,' 'Safety in Alcoholics Anonymous Chapter Two: The Safety Solution,' and 'Safety in Alcoholics Anonymous Chapter Three: More About Safety') for use on A.A. media platforms in the U.S. and Canada." The committee **agreed to forward** PAI-90 to the 76th General Service Conference (Note: It is suggested that PAIs 84, 90 and 107 be grouped together into one agenda item.)

The committee reviewed the proposed agenda item (PAI-107), "Mid-Southern California Area 09 Assembly moves to support Area 93's Proposed Agenda Item, requesting that the Alcoholics Anonymous Safety Training Video created by District 22 area 93 be made available in both English and Spanish, with a French version to be developed if not already completed by the submission date, for

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consideration by the General Service Board." The committee **agreed to forward** PAI-107 to the 76th General Service Conference (Note: It is suggested that PAIs 84, 90 and 107 be grouped together into one agenda item.)

Background:

1. PAI-84
   a. Additional background PAI-84 – Background story
2. PAI-90
3. PAI-107
4. Safety and A.A. Flyer (Item F-228)
5. Safety Card for A.A. Groups (Item F-211)
6. A.A. Guidelines on Safety and A.A. Groups (Item MG-25)
7. Conference-Approved Literature (Item SMF-29)

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(1) **Submit a clear and concisely worded motion.**
"Consider adapting video animations of the flyer (F-228) “Safety and A.A. Flyer” and “The Safety Card for A.A. Groups” developed by District 22 in Area 93, for approval, use, sale, and distribution by AAWS. Preview links are available for review prior to consideration: English: https://youtube.com/playlist?list=PLFohozwCPc6BjqHFoCGwtNc9SSs30D1Dp&si=OpfJlB11uBseN2jm Spanish: https://youtube.com/playlist?list=PLFohozwCPc6AfHV1OBebFNauk1epmUHgj&si=v3JV9g1orTKAY-Pc"
(2) **What problem does this proposed item address?**
"Although the ‘A.A. Safety Card’ and ‘Safety and A.A. Flyer’ offer clear written guidance, many groups remain unsure how to apply this material when safety challenges arise. Verbal aggression, disruptive conduct, and predatory behavior still occur, leaving trusted servants uncertain about their rights and responsibilities. There is both a spiritual and practical need for digestible, literature-based tools that show how groups can preserve unity during difficult moments. Short-form video resources—modeled in the spirit of “laying out the kit of spiritual tools for inspection” (*Alcoholics Anonymous*, p. 95)—can provide examples, not directives, to support the conscience of each group."
(3) **What level of group conscience, if any, discussed the proposed agenda item? Make it clear who is submitting the item (an individual, group, district, area, etc.).**
Note: While all items are received equally, experience has shown that ideas greatly benefit from the value of a broader group conscience. Consider if and with whom you would like to have a group conscience discussion on the proposed agenda item prior to submitting.
This proposed agenda item was approved by substantial unanimity on the floor of the Area 93 Assembly on August 17, 2025, in Santa Maria California. It originated at the group level in District 22, where General Service Representatives and trusted servants collaborated with the District Committee Member to create a workshop format and video resources rooted in A.A. principles. These were adopted at the district level and then shared with our area delegate who assisted with and encouraged wider distribution to benefit the Fellowship.
(4) **Provide background information that describes and supports the reasoning for the proposal. List background material(s) included with the proposal:**
"Between 2023–2024, several groups in District 22 experienced ongoing threats to safety—including racial slurs, intimidation, and targeted harassment. These incidents disrupted meetings, our group conscience and group safety, and endangered unity.

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In response, District 22 formed a subcommittee that turned to the Twelve Traditions, the A.A. Safety Card, the Twelve and Twelve, and The A.A. Service Manual. Guided by the principle that "anonymity is not a cloak for unsafe behavior," the subcommittee developed a format for in-person workshops on safety, and video resources to demonstrate how to uphold Tradition One while remaining grounded in love and tolerance, and with responsibility to our primary purpose.

The video animations provided are intended to require only minor editorial adjustments to conform with U.S./Canada English usage (e.g., narration or spelling). This allows AAWS to review and, if approved, adapt the resources efficiently without the need for major redevelopment, supporting both fiscal responsibility and timely availability to the Fellowship."

(5) **What are the intended/expected outcomes if this proposed item is approved?**

"A.A. World Services may consider making short video-based safety resources available as optional service tools, alongside existing materials such as the A.A. Safety Card.

Trusted servants and members across all levels of experience will have access to spiritually informed examples—not policies—on how to respond when group safety is threatened.

Because these resources have already been developed and tested at the group, district, and area levels, they can be adapted with minimal editorial effort. This supports fiscal responsibility and timely availability while ensuring consistency with U.S./Canada usage.

This may encourage other districts and groups to share their own experience, strengthening our Fellowship-wide response to safety challenges.

Most importantly, it will help activate Concept I—that final responsibility and ultimate authority for A.A. World Services resides in the collective conscience of our whole Fellowship. By elevating these tools to broader awareness, we engage the entire Fellowship in a shared conversation rooted in recovery, unity, and service."

(6) **Provide a primary contact for the submission.**

"Primary Contact for Submission
Sean G.

Additional Contact (Spanish & English Fluent)
Rudy M.
Panel 75 Delegate, Area 93

(7) **Final comments:**

"This effort is not about governance—it is about service. As Bill W. wrote in Concept I, "The A.A. groups are to be the final authority; their leaders are to be entrusted with delegated responsibilities only." Our aim is to offer tools that reflect this model of trusted, principled leadership—resources that support each group in fulfilling its primary purpose.

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Concept IX reminds us that “Our leaders do not drive by mandate; they lead by example.” Our hope is that these examples may be of service to the Fellowship. Already, these resources have reached members in their moment of need—and spiritual tools gained through experience are best shared, not reserved.

We remain mindful of the balance within our Responsibility Statement: “When anyone, anywhere, reaches out for help, I want the hand of A.A. always to be there.” At the same time, we do not wish to mandate solutions or appear as safety crusaders.

As the Big Book reminds us in Working With Others, “Never talk down to an alcoholic from any moral or spiritual hilltop; simply lay out the kit of spiritual tools for their inspection.”

That is our aim—to lay out the kit of tools, clearly and with love."

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DISTRICT 22
District 22 meets the 2nd Sunday of the month @ 10:15am
Arroyo Grande, Atascadero, Avila Beach, Cambria, Cayucos, Carrisa Plains, Creston, Grover Beach, Los Osos, Morro Bay, Nipomo, Paso Robles, Pismo Beach, San Luis Obispo, San Miguel, Templeton
SAN LUIS OBISPO COUNTY
In-Person:
Alano Club of SLO County
3075 Broad St
San Luis Obispo, CA 93401
Online:
ZOOM ID: 893 0392 6186
Passcode: 121212

Background Story: Safety in A.A. (Area 93, District 22)

When One Group Suffers, We All Feel It: Safety in District 22

In early 2024, our district members began receiving repeated concerns from several groups about an individual who was consistently disrupting meetings. His behavior included aggressive verbal tirades, racial slurs, threatening behavior and posture, and deliberate targeting of marginalized members. The presence of this individual created an atmosphere of fear and members were unsure how to proceed.

Group secretaries and trusted servants reached out for support, not out of a desire to control or expel, but out of a genuine need to protect the primary purpose of the group: to carry the message to the alcoholic who still suffers.

Challenges with Safety: Tradition, Tension, and the Need for Discernment

As the disturbances escalated, many members found themselves torn between adherence to **Tradition Three** (“The only requirement for A.A. membership is a desire to stop drinking”) and **Tradition One** (“Our common welfare should come first”). The dilemma was not theoretical—it was real, emotional, and happening in multiple meeting rooms in District 22. There was uncertainty about how far the group could go to protect itself while practicing the principles of the Steps and Traditions.

As one group member reflected, “I kept thinking ‘we don’t throw people out,’ but I also knew that if this continues, we’re going to lose people who are trying to stay sober.”

General Service: There Is a Solution

District 22 took action by creating a subcommittee of members, General Service Representatives, and the District 22 District Committee Member, to discuss our existing service literature, including the **A.A. Safety Card**, the flyer *Safety and A.A.*, and any information we could find in the Twelve and Twelve and *The A.A. Service Manual* on safety. We rallied on the original title of the Twelve Traditions: "Twelve Points to Assure Our Future" and Bill’s primary purpose in bringing them to the fellowship based on all the original challenges he helped solve among early groups: *The Traditions are not in conflict with protecting the group—they call us to it*.

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We realized that while many groups had added safety language to their meeting formats, there was still uncertainty about what actions to take in the face of real disruption.

So, in service to the groups, District 22 developed:

- A **Safety Workshop Training Format**, rooted in A.A.'s spiritual principles and designed to help members navigate real-world disturbances.

- A **Video Training Resource** created using accessible visual tools to carry the message in a digestible, non-authoritative tone. "Never talk down to an alcoholic from any moral or spiritual hilltop; simply lay out the kit of spiritual tools for their inspection." —*Working With Others, p.95*

- An open offer of **district support** for group inventories, safety format additions, and presentations tailored to group needs.

These materials center on the idea that:

> "Anonymity in A.A. is not a cloak for unsafe or illegal behavior. Addressing such behavior and/or contacting the proper authorities, when appropriate, does not go against any A.A. Traditions and is meant to ensure the safety of all in attendance."

We are guided not by control or exclusion, but by **compassion, clarity, and the courage to uphold the Traditions** that allow A.A. to function safely and with purpose.

Principles in Practice: Some Anchoring Quotes

Tradition One:
"Our common welfare should come first; personal recovery depends upon A.A. unity."

Tradition Five:
"Each group has but one primary purpose—to carry its message to the alcoholic who still suffers."

Bill W., 1969 Letter:
"This amount of charity does not mean that we cannot exclude those who disturb meetings or seriously interfere with the functioning of the group."

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Carrying the Message Forward

In District 22, we remember: *"We know only a little."*
We're sharing our experience, strength, and hope in a general way—to pass on what was so freely given to us. Our fellows in service, especially our Area 93 Delegate, have all been valued collaborators in this effort.

Our Delegate, in particular, has been a steady and supportive presence. When we reached out, he answered. He took our call, offered guidance, and helped us recognize that this wasn't just a District 22 concern—this was a need beyond our district. He shared our efforts with others in the Area, and his encouragement gave us hope. **His support ensured this work could reach groups like ours—some we may meet one day—walking the Broad Highway, hand in hand with the Spirit of the Universe.**

What we've found—and why we feel this service work is vital—is that when our groups do not feel safe, that lack of safety interferes with their ability to carry the message. It interferes with the work of their *primary purpose.*

We invite you, our fellow trusted servants, to join us in this conversation—whether your groups, district, or area are facing similar challenges, or simply wish to be prepared for when they arise.

Our hope is simply to make sure that safety, like recovery, is something we practice one day at a time—together.

Together, we can uphold our great responsibility:

"We are responsible. When anyone, anywhere, reaches out for help, we want the hand of A.A. always to be there. And for that, we are responsible."

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(1) **Submit a clear and concisely worded motion.**
Consider adapting three videos produced by Area 93, District 22 ('Safety in Alcoholics Anonymous Chapter One: A.A.'s Safety Story,' 'Safety in Alcoholics Anonymous Chapter Two: The Safety Solution,' and 'Safety in Alcoholics Anonymous Chapter Three: More About Safety') for use on A.A. media platforms in the U.S. and Canada.
(2) **What problem does this proposed item address?**
Safety in Alcoholics Anonymous
(3) **What level of group conscience, if any, discussed the proposed agenda item? Make it clear who is submitting the item (an individual, group, district, area, etc.).**
Note: While all items are received equally, experience has shown that ideas greatly benefit from the value of a broader group conscience. Consider if and with whom you would like to have a group conscience discussion on the proposed agenda item prior to submitting.
This item is being submitted by Area 49, Southeastern New York. Members of Area 49, District 618, reviewed the videos together, discussed their potential benefits, and expressed their support for adapting the videos for broader use. Through its group conscience, District 618 submitted the item for consideration by the Area. At the September 2025 Hybrid Southeastern New York Area 49 Assembly, the Area body reviewed the videos, considered the item, and the item passed with substantial unanimity.
(4) **Provide background information that describes and supports the reasoning for the proposal. List background material(s) included with the proposal:**
District 618 in Area 49 has been addressing the topic of Safety in A.A. The District held discussions during its meetings and invited a speaker with experience to share on this subject. While considering whether to submit their own Proposed Agenda Item regarding Safety, they became aware of the motion from Area 93. After reviewing the videos related to that motion and discussing them at the District level, District 618 chose to support the Area 93 proposal and present the videos for consideration by Area 49.
(5) **What are the intended/expected outcomes if this proposed item is approved?**
Increased awareness and availability of safety resources for groups across Alcoholics Anonymous

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(6) **Provide a primary contact for the submission.**
Nisaa A., Delegate, Area 49, Panel 75
(7) **Final comments:**

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(1) **Submit a clear and concisely worded motion.**
Mid-Southern California Area 09 Assembly moves to support Area 93's Proposed Agenda Item, requesting that the Alcoholics Anonymous Safety Training Video created by District 22 area 93 be made available in both English and Spanish, with a French version to be developed if not already completed by the submission date, for consideration by the General Service Board.
(2) **What problem does this proposed item address?**
This item addresses the desire among A.A. members to better understand their responsibility in helping ensure that anyone who attends an A.A.-related function and does not feel safe is supported in a spirit of service.
(3) **What level of group conscience, if any, discussed the proposed agenda item? Make it clear who is submitting the item (an individual, group, district, area, etc.).**
Note: While all items are received equally, experience has shown that ideas greatly benefit from the value of a broader group conscience. Consider if and with whom you would like to have a group conscience discussion on the proposed agenda item prior to submitting.
This item is being submitted by the Mid-Southern California Area 09 Assembly, where it was unanimously approved to move forward.
(4) **Provide background information that describes and supports the reasoning for the proposal. List background material(s) included with the proposal:**
Please refer to the video submission by District 22 Area 93.
(5) **What are the intended/expected outcomes if this proposed item is approved?**
Our area's hope is that the full General Service Conference body, alongside the entire Fellowship through the PAI (Proposed Agenda Item) process; will have the opportunity to review, edit, and ensure that the video content aligns with the Steps, Traditions, and Concepts. If finalized and made available by Advisory Action, we envision it being widely distributed to all A.A. members who may benefit from this tool. In addition, we hope it could serve as a valuable resource for Public Information, CPC, and Treatment committees working with non-members, and or professionals who seek to understand what A.A. does—and does not do—and to provide their clients or patients with a potential solution or understanding to the challenges they may or may not face.
(6) **Provide a primary contact for the submission.**

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Alex W.
Panel 74 Area 09 delegate

(7) **Final comments:**

Thank you all for your service and consideration.
God speed.

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