Alcoholics Anonymous

www.aa.org

General Service Office of Alcoholics Anonymous

475 Riverside Drive, 11th Floor, New York, NY 10115 / Telephone: (212) 870-3400

Please direct all communications to:

P.O. Box 459 Grand Central Station New York, NY 10163 Fax: (212) 870-3003

July 27, 2023

As you may know, we re-established the process of sending Quarterly Contribution Statements to DCMs beginning with the first quarter of 2023. Unfortunately, we encountered technical issues with these statements. We are working on solutions to these issues.

While the list of contributions was correct, the totals were overstated in many cases. In addition, as a result of these technical issues, the first quarter contribution statements to delegates were not sent. While testing potential solutions, we also discovered an error in the reporting of contributions from individuals who wish to credit their groups and that contributions from areas and districts themselves were not included in the reports.

At the same time, Member Services and the Group Services desk are collaborating on a project to improve the integrity of the group and district information in our systems.

We have paused distribution of quarterly contribution statements until the technical issues are resolved and the related data integrity project work is completed so that the statements you receive are as accurate as possible. We will provide a timeline for resuming distribution of quarterly contribution statements as soon as possible.

We apologize for any inconvenience or confusion related to contribution statements.

Thank you for your continued patience and understanding.

Paul Konigstein Lorna Graham

Chief Financial Officer Director of Technology Services