

Pacific Regional Trustee Report  
July/August 2021 Board Weekend  
(July 29, July 31 – Aug 2, 2021)

Dear Pacific Region,

We had another amazing Board Weekend! It was highlighted with a new Board Chair, Linda Chezam, a new GM, Bob W., and 7 new Trustees. We spent a lot of time together doing the business created from the advisory actions of the General Service Conference. We had long hours and meetings since there are so many things that the fellowship has asked to be created to help carry the message to the still suffering alcoholic. Truly a privilege to serve this amazing movement that saved my life!

Time has flown by this last 3 years, as I am now well into my 4<sup>th</sup> and final year. As a regional trustee we serve the middle two years on a corporate board, so I rotated from that service in April. I did however attend both AAWS and AAGV on July 29<sup>th</sup> going back and forth throughout the day. I will give an overview of what is happening in both of these service corporations in this report.

Even though I have rotated off AAGV, I am being kept very busy as Chairperson of the Trustees General Service Conference Committee. I am also serving on the International Committee, Finance Committee, and the Compensation Committee. Thank you for allowing me to serve and thank YOU for being a communication link between the boards and the fellowship.

**Thursday July 29, 2021**

**A.A.World Services. Inc.**

Contributions year to date are \$4,976,316, which is 51% of the 2021 budget of \$9,725,000 and \$911,513 more than this time last year.

Gross literature sales year to date are \$5,735,705 which is 65% of the 2021 budget of \$8,865,000 and \$837,572 more than last year.

June gross sales were \$981,496, just missing becoming the second month over a \$1 million since February 2020. (Not counting February 2021, which was skewed by recognizing the pre-order revenue for the souvenir book.)

Gross sales in July as of the 16th are \$587,275, placing literature on track for a \$1 million month in July.

**Publishing**

Update on Printing Delays due to the COVID-19 Pandemic:

As we have previously experienced, recent events have arisen that are affecting the

timely printing of A.A.W.S. literature. Communications have been delivered to Intergroups and Central Offices and posted on the webstore, notifying our members and other customers that earlier this month we learned that a dramatic rise in COVID-19 outbreaks have befallen at least two of our key printers, with tragic consequences and serious impacts causing potentially ongoing disruptions to the manufacturing and printing of our A.A.W.S. literature and other items.

### A Visual History of Alcoholics Anonymous: An Archival Journey

Sales (as of July 19, 2021):

Total gross sales = \$189,689.26

English (B-85)	15,794 units	\$167,402.74
French (FB-85)	827 units	\$8,843.00
Spanish (SB-85)	1,210 units	\$13,443.52
Totals	17,831 units	\$189,689.26

It thoroughly details our history and is a real gem.

### Reduced Shipping Charges

We are continuing our 5-month test pilot on reduced shipping charges through to October 18, 2021. This was pre-announced to all Intergroups and Central Offices on April 7 and announced to all customers on May 1, 2021.

### A.A. in your Pocket

Portable editions of:

Pocket Big Book, Alcoholics Anonymous

Pocket 12 x 12

Daily Reflections

As Bill Sees It

Here are the preliminary results of our summer special offer of pocket books that is running from July 1 – September 30, 2021.

A total of 304 orders have been placed using the coupon code for the offer. Of the 304 orders, 56 have been placed by Intergroups and Central Offices.

## Communications Department (CSD)

Our Communications Department is being kept super busy. Clement C and his team are constantly on the go. They are busy with the new website but also oversee numerous other items as well.

A request has been made by management to the CSD to revise the Communications Strategic Initiatives and Action Plan. The first step has been combining the early vision of the General Service Board, A.A.W.S. and Grapevine boards with the day-to-day experience of CSD over the last twenty-one months to create a pragmatic and accurate plan.

In addition to these tasks and projects the department is also in the process of developing a hybrid work style along with the rest of the office. For the first time some of the staff will have the opportunity to work together in person.

### CSD Highlights:

- Preparing to stage the new aa.org in the Acquia environment
- Podcast pilot development
- Preparing to host and stream audio files from a new vendor
- Continued development of the Communication Strategic Initiatives and Action Plan
- Continue to develop Online Business Listing responses
- Class A video usage
- Google Ads
- Google Analytics
- LinkedIn Activation
- Continued Meeting Guide updates

As you can see they are a busy department.

## GM Report

Bob W has reported in as the new GM of your General Service Office and is diving right in and getting down to business. I can tell he is going to be a great asset and will be very busy. On July 21, your 3 Chairs, Linda Chezem (GSB Chair), Jimmy D (A.A.W.S. Chair) and Josh E (AA Grapevine Chair) traveled to your General Service Office for an actual “live” meeting. The 3 Chairs attended a Finance Advisory Body meeting, an “all Employee Huddle” and in the afternoon they participated in the Wednesday afternoon Staff meeting. This brought a great sense of support to our offices.

## Archives

We’ve had a new Assistant Archivist join our busy team in archives. We are currently assisting South Africa in gathering information for their 75<sup>th</sup> birthday celebration.

## Human Resources

We are conducting active searches for Staff Services Supervisor, Executive Project

Coordinator and GSO Staff member.

### Fellowship Connection

The first quarterly sharing session with the Area Registrars took place July 26. These sessions provide input and feedback from the different areas. I would love to hear your feedback and how your Registrars are doing.

### Member and Customer Service

This new team was launched June 28, 2021. Hopefully this will improve the communications and service with the fellowship. One call does all!

### Mail and Shipping

Great news!! After more than a year of being conducted remotely at the mailroom manager's home, the receiving, sorting, distribution and shipping of mail is now being done at GSO.

### A.A. Service Manual 2021 – 2023

The Publishing department is proceeding with the production of the newly redesigned, revised and updated "A.A. Service Manual" in these quantities:

English: 50,000 copies  
French: 3,000 copies  
Spanish: 8,000 copies  
Total copies 61,000 copies

The price will be \$4.00 (U.S.)

Current projections are for the online PDF to be available on Nov. 5, 2021 and the print version on Nov. 26, 2021.

This book will only be in one size – 8½ x 11. It will not be printed in large print. This edition has color and graphics and it was determined that having this "medium" sized version would be the best fit for the Fellowship.

### New Pamphlets

The Publishing department is proceeding with the printing of the new pamphlet "Experience Has Taught Us: An Introduction to Our Twelve Traditions" at the following quantities:

English: 25,000 copies  
French: 2,000 copies  
Spanish: 10,000 copies  
Total copies: 37,000 copies

The Publishing department is proceeding with the printing of the new pamphlet "Hispanic Women in A.A." at the following quantities:

English: 15,000 copies  
Spanish: 25,000 copies

Total: 40,000 copies  
(please note: the pamphlet is being translated into French and will be printed once completed)

More great news!!!! The Publishing Department is proceeding with the QSL video production of the pamphlet “Access to A.A. Members Share on Overcoming Barriers” as well as the ASL video production.

Here are preliminary timeline release dates for our revised, new and other items of A.A.W.S. literature, in accordance with the 71<sup>st</sup> General Service Conference

#### July

- *Twelve Steps and Twelve Traditions* reformatted softcover (English, B-15)
- “Faith Healers Ask About Alcoholics Anonymous” (revised P-25, FP-25, Sp-25) formerly titled “Members of the Clergy Ask About AA” with new title & edits.

#### August

- 71st General Service Conference Final Report  
(online PDF Aug. 10, printed Aug. 31)

#### September

- “Hispanic Women in A.A.” new pamphlet
- “Our Experience Has Taught Us: An Introduction to Our Twelve Traditions” new pamphlet
- “Your G.S.O. and AA Grapevine” new video on DVD
- Sample text portions for the Plain & Simple Big Book will be submitted for review

#### October

- The Big Book, Alcoholics Anonymous, in English, French, and Spanish – new recordings in CD sets (possible mid-September)
- E-Book of Our Great Responsibility (in English, French and Spanish editions)

#### November

- A.A. Service Manual – new design! – fully revised and updated 2021-2023

#### December 2021 -or- January 2022

- *Experiencia, Fortaleza y Esperanza* (newly completed Spanish translation of the English-language title *Experience, Strength and Hope*)

#### Forthcoming (pending editorial and translation completion)

- “Self-Support: Where Money and Spirituality Mix,” with revised Contributions text
- Corrections materials (with “inmate” replaced and reworded to reflect “people in custody” –via a rolling schedule, as revisions are completed
- Revised A.A. Preamble items – placard, parchments, and in pamphlets— via a rolling schedule, pending reprints

For the period January to June 2021, activity continued at a fast pace in international

licensing and translations.

#### Big Book

- 72 translations, 73 languages total
- 27 languages pending at various stages of completion which includes 19 new translations in progress and 8 revisions/re-translations

#### Twelve Steps & Twelve Traditions

- 52 approved translations with 3 translations pending

#### Daily Reflections

- 38 approved translations with 2 translations pending

#### Living Sober

- 37 approved languages with 5 translations pending

#### Alcoholics Anonymous Comes of Age

- 19 approved languages with 2 translations pending

### Podcast Update

Currently there are 2 Podcast sub-groups meeting regularly under the umbrella of the larger organizational Podcast Working group. These 2 groups: The Creative working group and the Equipment-Logistics working group, were formed to be more agile subcomponents of the larger working group. Each sub-group has a specific set of priorities, is open to anyone in the larger working group and will be reporting back to the larger working group when their main tasks have been completed. Additional large group topics to be discussed will be: budget, focus groups, project management.

#### Creative Team

The creative team is focused on the exploration of different themes, ideas, and formats for the Podcast. This team will also be adding to the list of “risks/unknowns” and “guidelines” that will be brought to the larger group. When the group has identified some possible pilot concepts, these ideas will be brought to the larger working group. As part of researching pilot podcast ideas, the team will be providing considerations for many Podcast aspects such as: music, recurring segments, integration of AAGV and A.A.W.S., audio assets, talent/hosting needs, translation considerations, etc.

The Creative Team will work with the Equipment-Logistics team as their ideas develop, so that the Equipment-Logistics team can research things such as: cost, logistics, talent/voice needs etc. Per their last meeting the Creative team will be further exploring a theme related to the impact on AA during the pandemic. The team will be gathering more specific information in connection with how this theme could potentially be turned into a pilot podcast. If the team is able to successfully detail out specific logistical and creative considerations, they will then bring this idea to the larger working group for discussion.

## Equipment-Logistics Team

Team members have been reviewing budget considerations, creating “risks/unknowns” lists, and identifying mitigations, discussing availability of AAGV assets, and further defining what this team will be responsible for. The team has identified the need for project management and several other administrative responsibilities. All of this information will be reported in a consolidated format to the larger group and the team will work with the Creative team on specific details needed for the pilot proposals (when they are ready).

### **A.A. Grapevine, Inc (AAGV) and La Viña**

Big news which you were all sent an email about!!! Chris C. will be Publisher of AA Grapevine effective Aug.15, 2021. Chris has been in this position as interim Publisher since Albin retired and AAGV did a wide-reaching search and interviewed many and Chris stood out as the person for the job! I spent a lot of time working closely with Chris this past several months and have great confidence in him!

And, as I am sure you are all aware AA Grapevine and La Vina now has an Instagram account which launched July 7. The Grapevine account had 2,700 followers in the first 3 weeks!

Grapevine has completed initial demos for a Podcast and the board approved a plan to make a 3-month pilot of 12 episodes, with the possibility of extending for a full year.

### **Friday July 30, 2021**

#### **General Sharing Session**

We officially started our Board Weekend on Friday night, with our General Sharing Session. The topic was “The Minority Voice”. Irene D. GSO Staff spoke on The Voice of the Minority and Jimmy D, SW Regional Trustee, spoke on The Minority Opinion. Two different perspectives and two thoughtful presentations. I will have these in a separate attachment.

### **Saturday July 31, 2021 and Sunday August 1, 2021**

Our Committee Meetings took place on Saturday and Sunday. Long days but we got much accomplished. It should be noted that some committees have forwarded agenda items and scheduled additional meetings even prior to our October Board meeting in order to get the business done.

#### **Archives**

The committee is carrying on discussions regarding the committee considerations at their October meeting. There is also a plan to review and update the GSO Archives Oral

Histories Kit and this will be discussed at the committee's next meeting.

### General Service Conference-

I have the privilege of chairing this committee.

The Equitable Distribution of Workload (EDW) process has begun, and a subcommittee per the plan has been formed.

A subcommittee was formed on Conference improvements.

A motion to invite Panel 70 Delegates to attend a future face-to-face General Service Conference as nonvoting members was forwarded to the Board. (this motion did not pass).

This committee has set aside a separate date to discuss the additional committee considerations.

### Cooperation with the Professional Community/Treatment and Accessibilities

The committee will be developing a focus group of past/present Class As and other mental health professionals to assist with developing a pamphlet for mental health professionals. A progress report will be coming to the October meeting.

LinkedIn page was discussed and there has been progress, beginning with the recent vacancy for Class A Trustees. The committee requested that the Class A service position language remain on the page.

The committee will be receiving a draft or progress report on the "Bridging the Gap" pamphlet in October.

Our ACM on this committee, George W., has had to resign due to other commitments. We will miss George and thank him for his incredible service to this committee. The committee will be continuing with audio interviews with the Armed Forces. It was decided that they will recruit 2 consultants. One from Canada and one from the U.S. with relevant military experience, who can continue the work on the project.

The committee will be updating the Accessibilities Checklist, particularly the absence of shared experience about reducing barriers to participation in A.A. by members who have intellectual and learning difficulties. There will be a progress report at their October meeting.

### Corrections

The National Corrections Committee gave us suggested changes to the Corrections workbook and kit so we have been going through each of those suggestions.



They will be discussing a change to the title “Memo to an Inmate Who May be An Alcoholic” at our October meeting.

Corrections Correspondence Service in Canada: A request for sharing on service in correctional facilities in Canada was distributed to trusted servants doing corrections work in Canada. **Currently, no responses have been received.**

Corrections Correspondence Service Database: A demo of the new Corrections Correspondence Service database was provided to the committee – co-presented by Lorna Graham, GSO’s technical services director, and Brenda B., GSO staff on the Corrections assignment (just rotating off this assignment). Scheduled to launch in September 2021, the new, state of the art digital application will enable matching of persons in custody to members on the outside with speed and efficacy. Some of the new features include matching based on miles rather than region – exponentially increasing matching possibilities; and expansion of the program to effortlessly match members in Canada.

### Finance & Budgetary

I serve on this committee. 2021 budget reforecast: For the year 2021, there is a reforecast of the AAWS budget. This budget includes new higher revenue estimates and increases in expenses. Total operating revenue is projected to be \$17,084,572, an increase of \$1,490,572 which is 10% from the original budget. Total operating expense is projected to be \$16,416,862, an increase of \$764,048 which is 5% of the original budget.

The trustees' Finance and Budgetary Committee recommended that the General Service Board approve the re-forecasted budget, which reflects gross sales of \$11,400,000, contributions revenue of \$10,000,000 and a bottom-line surplus of \$667,710. This was approved by the GSB.

**The trustees' Finance and Budgetary Committee recommended that the General Service Board approve an immediate transfer of \$250,000 to the Reserve Fund.** This was approved by the GSB.

Reserve Fund: On June 30, 2021, the Reserve Fund balance was \$12,537,739. No additions or withdrawals have been made during this year. The current balance covers 8.41 months of expenses calculated based on the original expense budget for 2021.

AAGV financial results:

Francis G presented the unaudited year end results for the period ending May 31, 2021. Average paid circulation of the Grapevine magazine was 68,645. This compared with a budget of 67,547 and 2020 actual of 68,834.

Total income for the first five months of the year was \$934,409 which is \$324,984 more than budgeted and \$242,999 more than the \$691,409 achieved in 2020. (This includes the insurance payment from the Convention of \$180,000.)

Total costs and expenses of the magazine for the first five months were \$665,428, which were \$43,722 lower than budgeted and \$98,413 less than the \$763,840 in 2020.

After adding interest earned, there was a net income for the period ending May 31, 2021, of \$268,981 compared to a budgeted net loss of \$99,725.

The Grapevine financial report was accepted by the committee.

La Viña results:

For the unaudited results for May 31, 2021, average paid subscriptions for La Viña were 5,913 compared to 5,687 budgeted and 8,338 in May 2020. Great news on this-1200 new subscriptions will be added to this number as the 25<sup>th</sup> Anniversary of La Vina event included subscriptions in their registration.

Income from magazine sales was \$5,032 compared with a budget of \$11,400. After deducting the costs and expenses of \$173,000, a shortfall between revenue and expenses of \$167,968 resulted for this service activity.

This compares with a budgeted shortfall of \$146,075 and a shortfall of \$132,130 for 2020. The shortfall for the La Viña service activity is funded by a transfer from the General Fund of the G.S.B.

The La Viña financial report was accepted by the committee.

### International

I serve on this committee. The committee discussed the REDELA zonal meeting (Meeting of the Americas) and reviewed the description of the REDELA Fund. The General Service Board agreed to contribute \$5,000 to this fund. Trish L, our Trustee at Large (Canada) spoke of the hardtimes these countries have been through. Many delegates and trustees have been lost due to COVID yet the structures are still operating and carrying the message to the still suffering alcoholic.

A subcommittee has been formed to review the International A.A. Data Map to re-examine the map's purpose, values, and target audience as both an internal and potentially external tool to carry the A.A. message.

Listing of online groups:

The committee discussed advisory actions 32 and 33 of the 71st General Service Conference regarding the recognition, participation, and listing of online groups in the U.S./Canada Service Structure.

The committee recommended that advisory actions 32 and 33 of the 71st General Service Conference (listed below) be forwarded to the General Service Board and that a committee(s) be formed to discuss these actions and that both domestic (U.S./Canada) and International impact be considered in all discussions and implementation.

32. The U.S./Canada General Service Structure recognize online groups and encourage their participation, listing those groups who ask to be listed within the group's preferred district and area, with the default option being the location of the group's primary contact. This supersedes the 1997 Advisory Action that designated online groups as "International Correspondence Meetings."
33. The General Service Board form a committee to explore future possibilities for the participation of online groups in the U.S./Canada General Service structure.

The GSB approved.

### International Conventions/Regional Forums (IC/RF)

#### Regional Forums

SAVE THE DATE!! A Virtual Pan Continental Special Forum on December 11, 2021 (Bill W's AA birthday). Spread the word. There will be more information coming to you from James H. at the Regional Forums Assignment Desk.

#### International Conventions

Talley Management was present to begin discussions of the 2025 International Convention in Vancouver B.C. Much has changed in the travel and events industry and there is still uncertainty around the COVID variants. More to be revealed.

### Literature

Coming to the October meeting:

- Draft language regarding safety and AA to be included in *Living Sober* and "Questions and Answers on Sponsorship"
- Development on a pamphlet based on "A.A.'s Three Legacies"
- Progress report on the pamphlet "Twelve Steps Illustrated"
- Progress report on the pamphlet "Twelve Concepts Illustrated"
- Progress report on the pamphlet "Too Young?"
- Progress report on the pamphlet "Young People n A.A."
- Progress report on the pamphlet "A.A. for the Black and African-American Alcoholic"
- Progress report on the pamphlet "A.A. for the Native North American"

Discussion will continue on

- draft 4<sup>th</sup> Edition of the book, *Alcoholicos Anonimos* (Spanish edition)
- draft version of the big book in plain language which is accessible and relatable to as wide an audience as possible
- draft 5<sup>th</sup> Edition of the book, *Alcoholics Anonymous*

The following pamphlets will be forwarded to Conference Literature Committee for subsequent conference approval:

Is A.A. for You?

Is there an Alcoholic in Your Life?

Frequently Asked Questions about A.A.

This is A.A.

Requests:

The committee reviewed the request to present the A.A. program of recovery in digital formats. They have another scheduled meeting to discuss this.

The committee reviewed the request to include a GSR Preamble in the pamphlet "G.S.R.: Your Group's Link to A.A. as a Whole"

The Committee will be discussing the development of a pamphlet entitled "Experience, Strength and Hope: A.A. for the Transgender Alcoholic" as well as the development of a pamphlet entitled: "Experience, Strength and Hope: A.A. for the Spanish Speaking LGBTQ Alcoholic" (these are agenda item submissions)

### Trustees Nominating Committee

We will be interviewing for Class As again this year and have received 20 applications. The TNC have narrowed it down to 8 and will be doing interviews virtually during the months of August and September and hopefully will be able to invite our final candidates to an in-person Board Weekend either October or January.

They will be having a separate meeting to review and do a "deep dive" of our Composition Scope and Procedures. There are 14 Procedures to review and in order to give them the time for review it was felt that another meeting was in order.

There were no Advisory Actions to discuss.

They reviewed the report of the 2021 Conference Committee on Trustees.

- Thread-based forums: The committee discussed the Conference Committee on Trustees committee consideration requesting the General Service Board to actively pursue the exploration of thread-based forums and new communication models to improve communication between the General Service Board and the Fellowship and agreed to take no action. The committee noted the additional demands on time that can develop throughout the year when using thread-based forums and the existing time commitment of General Service Board trustees. The committee also noted that the Communication Services department is exploring ways for the General Service Office to have instant communication with the Fellowship.
- Procedures for partial or total reorganization of the General Service Board, the A.A.W.S. or AA Grapevine Boards: The committee discussed a Conference Committee on Trustees committee consideration and memorandum on the

revised “Procedures for a Partial or Complete Reorganization of the General Service Board, the A.A.W.S. or AA Grapevine Boards,” requesting that the trustees’ Nominating Committee consider further review, with specific attention placed upon the time frame and procedure for the selection of regional trustees and took no action. The committee noted the pace that our A.A. service structure makes changes and agreed that ample communication and planning would be available for areas to develop a selection procedure for regional trustees.

The committee also agreed to make editorial changes to the revised “Procedures for a Partial or Complete Reorganization of the General Service Board, the A.A.W.S. or AA Grapevine Boards” to mirror the updated Conference Charter. The committee agreed to forward the revised plan to the 2022 Conference Committee on Trustees.

- Simple majority suggestion item: The committee reviewed and discussed a Conference coordinator memo communicating that trustees’ committees review the corresponding Conference committee’s recommendation that passed by a simple majority as a suggestion. The committee considered the following simple majority item:

*The General Service Conference charge the General Service Board with the setup of quarterly virtual meetings of Conference Members, to begin following the October 2021 General Service Board Weekend. These meetings would follow several weeks after each Quarterly Board Meeting, to allow Conference Members the opportunity to request additional information, ask clarifying questions, and to secure a greater sense of transparency.*

The committee discussed the feasibility of a videoconference gathering in the Fall, following the October General Service Board meeting, and agreed to take no action. The committee discussed existing ways that our U.S./Canada service structure communicates and participates in a year-round process and expressed concern about taking away those opportunities between a region and area. The committee also noted existing opportunities that allow Conference committee members the opportunity to ask questions and request additional information, including, but not limited to, inviting General Service Board members to attend Conference committee meetings, Regional Forums, and special events held by service areas or regions. The committee also noted that the trustees’ Conference Committee routinely discusses ways to improve communication with Conference members.

The committee recommended to the Board that Kirk H and Morgan B be appointed as ACMs to serve on the trustees’ Public Information Committee commencing this weekend. Passed by the GSB.

## Public Information

Google Ads: The committee discussed the 2021 Conference Committee on Public Information committee consideration regarding Google Ads. The Communication Services department will work in tandem with trustees' Public Information Committee appointed committee members (ACMs) to implement and broaden the current efforts to reflect the suggestions detailed in the committee consideration. There will be a progress report at the October meeting.

The committee also reviewed the progress report on the development of A.A. podcasts. The committee discussed GSO's current efforts and looks forward to a progress report at the October meeting. The committee noted that all digital platform reports will be included as part of the PI Comprehensive Media Plan (CMP) review and strategy.

Revision to the pamphlet "Speaking at Non-A.A. Meetings": The committee discussed the P.I. advisory action, "That the trustees' Public Information Committee revise the pamphlet 'Speaking at Non-A.A. Meetings.'"

The committee requested that the staff secretary, in cooperation with the staff members on the CPC and Accessibilities assignments, review the current version and provide suggestions for potential edits that may be helpful in PI and CPC efforts. The committee also noted the suggestion that focus is given to A.A. messaging to diverse public audiences in non-A.A. settings and to include a section on media training/press interviews. The committee looks forward to reviewing these suggestions at the October meeting.

The committee also discussed the 2021 PI committee consideration that a PowerPoint presentation be developed for PI and CPC committees for the purpose of providing shared experience on "how to" present about A.A. at non-A.A. events. The committee looks forward to a progress report on this effort

Revision to "Message to Teenagers": The committee discussed the PI advisory action, "That the trustees' Public Information Committee revise the flyer 'A Message to Teenagers' to better reflect carrying the A.A. message to young people." The committee noted that suggestions regarding the flyer will be included in the Comprehensive Media Plan discussions. The committee also discussed the possibility of having a young peoples' focus group to provide relevant feedback. A progress report will be at the October meeting.

"Understanding Anonymity": The committee discussed the PI 2021 committee consideration that GSO Publishing conduct editorial updates to the pamphlet "Understanding Anonymity" to reflect current technology terminologies and service resources at its next printing. The staff secretary will send a memorandum to GSO Publishing requesting these updates. The committee also noted that more substantive updates may need to be considered to reflect a more current depiction of how members – as members -- utilize social media in service committee efforts, at the group level, and in Fellowship.

## **Monday August 2, 2021**

### **General Service Board Third Quarterly Meeting**

The Trustees were to meet from 10 a.m. – 12 noon to review the reports and discuss any items that may be of concern. This meeting went until 1 p.m. (Our formal Board meeting was to commence at 1 pm)

The General Service Board Third Quarterly Meeting (scheduled for 1 p.m. – 3 p.m.) began at 1:10 pm. with our new Class As and Bs including the new Chair of the Board. We had a few hiccups but nothing earth shattering and we got through all the business we were supposed to.

Of note:

- Michele Grinberg, Class A Trustee and Past Chair of the Board was appointed as Trustee Emeritus. We look forward to having Michele “in the back row” at our meetings and to be able to call upon her for her expertise.
- We will be deciding on August 21 whether our October Board weekend will be in-person or virtual. Our METS department will need final answers by then for any hotel contracts.

We adjourned at 5:45 p.m.

If there is anything that needs further clarification, please send me an email or give me a call. I would be pleased to discuss any topic with you.

Yours in love and service,  
*Kathi F*

Kathi F  
Pacific Regional Trustee  
cell: 520-906-9346  
email: [prtrustee@area03.org](mailto:prtrustee@area03.org)